

# **RESINDRIVES.CO.UK LTD Trade Credit Application**

Company Name:		Legal Entity: Limited Co/Partnership/ Sole Trader/LLP
Invoice Address:		Registered Office: (If same as Invoice address leave blank)
Post Code:		Post Code:
Tel No:	Fax No:	Mobile Number For Parcel Tracking:
Contact Name:		Company Registration No:
Order confirmation & Tracking Email:		Vat Registration No:
Accounts Email:		Established (No. of Years):

## **Partner 1/Director 1**

## **Partner 2/Director 2**

Name:	Name:
Home Address:	Home Address:
Post Code:	Post Code:

## **Bank Reference**

## **Trade Reference 1**

## **Trade Reference 2**

Name:	Company Name:	Company Name:
Contact Name:	Contact Name:	Contact Name:
Address:	Address:	Address:
Telephone No:	Telephone No:	Telephone No:
Duration of Relationship:	A/C Open Since:	A/C Open Since:
	Credit Limit:	Credit Limit:
Expected Monthly Sales:      £	Max Amount of Credit Required:      £	

## **Agreement to the Company's Terms and Conditions of Sale**

<p>1. I have read and understood the Company's Terms and conditions for the Supply of Goods and Service and agree to abide by them.</p> <p>2. I am aware that the Company must be notified of any discrepancies or queries as follows:</p> <ul style="list-style-type: none"> <li>• Invoice queries or Product quantity or description problems – within 7 days of receipt</li> <li>• Faulty products – please refer to Terms and Conditions overleaf.</li> </ul> <p>3. I confirm acceptance of the Company payment terms of 30 days from end of invoice date.</p> <p>4. I give my consent to a credit search being made on me as owner/partner or director of this organisation both now &amp; at any future date. I understand this search will be recorded by the agency &amp; may be disclosed to subsequent enquirers.</p> <p>5. I the undersigned as an Officer of the applicant business hereby personally guarantee payment of all monies due for goods supplied by the company and in accordance with their terms and conditions of sale, a copy of which I acknowledge having received.</p> <p>(To be signed by a director/partner of the company authorised to agree such matters.)</p>		
Signatory 1	Date:	Print Name:      Position:
Signatory 2	Date:	Print Name:      Position:

**Please read our full terms and conditions as you will be signing to agree to these when placing any order.**

# Terms & Conditions

## 1. General

In these conditions of sale:

The company means ResinDrives.co.uk, Unit 1 South Bradford Trading Estate, Brighouse Road, Bradford, BD12 0NQ.

The customer means any person contacting the company for the supply of products.

Delivery means delivery by the company or any subcontractor employed by the company directly or indirectly.

Prices are inclusive of all charges and VAT. Certain postcodes are subject to a surcharge.

These conditions may only be modified by a variation in writing signed on behalf of the company by a Director.

Submission of a purchase order online will be taken as agreement to these conditions of sale.

## 2. Supply of Products

Products are sold under the express understanding that:

1. Contracts for the supply of goods or services to retail or domestic customers are governed by The Sale of Goods Act 1979 (as amended) and supplied in compliance with, The Consumer Protection (distance selling) regulations 2000 as amended by S1689 2005. Any customers contacting in the course of their business are excluded from consumer protection legislation and are contacting with the company on a business to business basis.
2. The customer is fully made aware of the conditions of sale for our goods. We cannot guarantee that the appearance and/or colours of products shown on this site exactly reproduce the appearance and/or colours of the physical products themselves. Natural products may show some colour variations. All sizes quoted are approximate
3. The company require any complaint to be made in writing by the customer within 14 days. If the customer is dissatisfied with the product then it must be returned to the company within a reasonable time after the complaint has been logged. A refund will then be made for the original purchase price. Should it be deemed that the product is satisfactory we reserve the right to charge for the cost of sending and returning the goods.
4. All prices quoted by the company for the sale of any products are delivered with the exception of any additional zone costs as described on the delivery page.
5. Customers are required to pay by credit card/debit card at the time of ordering.
6. Prices quoted are all-inclusive & delivered unless otherwise stated.
7. All products (however delivered) shall be at the customers risk from the time of collection (if so collected) or from the time of delivery. After such time the company shall be under no liability for loss or damage or deterioration of the product from whatever cause arising therefore we advise that the goods are checked upon receipt and signed for as damaged if there are any visible problems.

8. The customer is fully responsible for any installation of the products they purchase.

### **3. Delivery**

1. The company will make every effort to deliver products on the agreed date, but if for any reason the company is unable to deliver then no liability whether in damages or otherwise for delay of whole or any part of the goods ordered arising from any cause whatsoever.

2. Delivery by the company shall be conditional upon access free from encumbrances and good roads being available to the company's vehicles to the place of delivery.

3. The company will not accept any liability for damages to property caused during delivery.

4. If the company, or its agent cannot gain access to the delivery address then additional costs may be incurred. Deliveries are made using large vehicles and it is the customers' responsibility to inform the company if there may be an access problem. In such cases that delivery, in the opinion of the company is not possible, then the company reserves the right to cancel the order. This above action must be completed before 12.00 pm on the day prior to delivery. Delivery vehicles use tail lift offloading, and it must be emphasized that the delivery vehicle must be able to park in an area where the delivery is to be made. A pallet truck is then used to maneuver the products off the tail lift to the kerbside delivery point. The customer, or somebody appointed by the customer, should be at the delivery point to accept the delivery.

### **4. Cancellation/Returns Policy**

1. The customer has the right to cancel any order. However any cancellation must be made prior to dispatch, this means if the product is ordered before 12.00 pm this must be cancelled by 4pm on the same day. If ordered after 12.00pm cancellation must be made before 4pm the following day.

2. Cancellations should be made by telephoning Tel 01274 699 233 between the hours of 9.00 and 5.00pm

3. Customers may return the goods at their own expense to the aforementioned address within 7 working days from the day following the day of delivery, or we will collect the goods and charge you the cost of return which will be £60.00 or less if applicable + any zonal charges.

4. Returned loads if cancelled en route will incur a return delivery charge of £60.00, this will be deducted from any refund due.

5. Where a delivery cannot be made on the due date due to access issues or unforeseen circumstances we will attempt a re-delivery at your request for a charge of £30.00 per pallet + VAT. If you have any queries relating to this or any other issue please call us on 01274 699 233.

6. This does not affect your statutory rights

### **5. Order amendments**

1. Any order amendments must be made before goods are dispatched; dispatch may be up to two working days prior to delivery. We are unable to amend orders after dispatch.

2. The company reserves the right to cancel any order placed. Any such orders will be refunded as soon as practically possible. An email will be sent confirming any such cancellation to the email address supplied when the order was placed.

## **6. Company's Premises**

1. The customer will at all times be responsible for the security and insurance of their purchase.
2. The customer will comply with all requirements of Health & Safety Legislation
3. Delivery will be made on a kerb side delivery basis and will be the customer's responsibility to move the product from the place of delivery to the area of requirement.
4. The company accepts no responsibility for injury or damage caused to persons or equipment whilst on company premises.

## **7. Working Days**

Working days are Monday to Friday and exclude Saturday and Sundays and bank holidays.

These conditions and any contract or variation are governed by the law of England. Any disputes arising from these conditions or any contract or variation entered into by the company with the customer which cannot be settled in the ordinary course of business shall be referred to a single arbitrator in accordance with the arbitration act 1950 or any modification thereof for the time being in force.

This policy does not affect your statutory rights.

## **8. Quotes**

The Company will offer quotes for materials on request however cannot except responsibility if the materials quoted do not cover the area that the customer has requested. It is the customer responsibility to order the correct amount of goods for installation as some products vary in size and coverage depending on how the products are applied and which form of surface they are applied to.